

Frequently Asked Questions (FAQ)

- 1. How many U Mobile Prepaid starter packs can I buy at RM4 when I purchase any item?**

There is only 1 U Mobile starter pack, limited to only one pack per receipt.

- 2. If I am limited to one pack per receipt, can I separate my receipts by paying multiple times?**

Yes

- 3. If the free U Mobile prepaid pack is out-of-stock, can I redeem it once it is available?**

No. This is because the transaction needs to be completed on the spot. However, U Mobile will try to replenish the stock as soon as possible so that you can get it on your next shopping trip.